



Greetings, and thanks for attending FloydFest 19~Voyage Home (July 24-28, 2019)!

Welcome to the family!

At Across-the-Way Productions, we are driven to offer the best customer service and to provide the best Festival experience possible.

Our mission is to be the best music festival experience of our time; to sell a limited quantity of tickets to the highest quality event experience, bar none, celebrating music, art and life in an intimate, visually stunning environment. To help achieve this mission, we offer the following information and festival logistics that you need to make the most of your magical musical mountain experience. Here's what you will find below:

- Info by Ticket Type
- Parking Information
- Directions to the Main FloydFest Site, Delta Lot, and Alpha Lot
 - Camping Information
 - 'FloydFest' App
 - Blue Ridge Parkway Information
 - Basic Rules
 - Money, Beer & Water
 - Shady Information
 - FF HQ
 - Lost & Found
 - Internet & Charging
 - FF General Store
 - For More Information

—INFO BY GENERAL ADMISSION TICKET TYPE:

**Paper tickets, or tickets presented on smartphones, will be redeemed for festival credentials (wristbands, tent tags, parking passes, laminates, etc.) upon arrival at either our Main Site Box Office, Alpha Lot Box Office, or Delta Lot Box Office. FloydFest tickets come via Eventbrite, and bundled tickets are issued as one single ticket, which is exchanged for all credentials included in the respective bundle upon arrival.*

**If you have a bundle ticket, and members of your party are arriving separately or at different times/days, then the first patrons to arrive in the party should place the names of those arriving later at Will Call at any of the three box office locations.*

**We prefer that patrons print out their tickets for FloydFest, but box office staff will be able to lookup your full name for check-in, if you do not have printed copies.*

ENTRY TIMES FOR WEDNESDAY, JULY 24, 2019:

10 a.m. — Entry for all High-Roller All-Access VIP Patrons, Yurt Dwellers (Onsite Box Office)

1 p.m. — Entry for all 5-Day GA, Onsite RV, V-Dub, X-Spot, X-Spot Park & Camp ticketholders

1 p.m. — Premium Woodsy Camping opens to ticketholders

1 p.m. — Shuttles begin from Alpha Lot and Delta Lot

Full-Service BOX OFFICE Locations:

• **Main Gate:**

Open: 10 a.m. to midnight Wednesday, 9 a.m. to midnight Thursday to Saturday, 9 a.m. to 6 p.m. Sunday

Address: 894 Rock Castle Gorge Road, Floyd, VA 24091

• **Alpha Lot:**

Open: Noon to midnight Wednesday, 9 a.m. to midnight Thursday to Saturday, 9 a.m. to 6 p.m. Sunday

Address: 3641 Black Ridge Road, Floyd, VA 24091

• **Delta Lot:**

Open: 9 a.m. to midnight Wednesday, 9 a.m. to midnight Thursday to Saturday, 9 a.m. to 6 p.m. Sunday

Address: 2889 Helms Road, Meadows of Dan, VA 24120

3-Day General Admission: 3-Day GA tickets are good for Friday to Sunday, July 26 to 28, 2019. 3-Day GA patrons can enter FloydFest as early as 9 a.m. on Friday, July 26.

4-Day General Admission: 4-Day GA tickets are good for Thursday to Sunday, July 25 to 28, 2019. 4-Day GA patrons can enter FloydFest as early as 9 a.m. on Thursday, July 25.

5-Day General Admission: 5-Day GA tickets are good for Wednesday to Sunday, July 24 to 28, 2019. 5-Day GA patrons can enter FloydFest as early as 1 p.m. on Wednesday, July 24.

Single-Day General Admission: FloydFest offers single-day general admission tickets for Thursday, Friday, Saturday, and Sunday; we do not offer single-day general admission tickets for Wednesday. Single-day admission opens at 9 a.m. each day, and is good through 2 a.m. or the end of music for that day.

Kids General Admission: Kids GA tickets are good for kids ages 6 to 12, and are valid for all five days of the festival. Kids under the age of 6 are admitted to FloydFest 19~Voyage Home for free, accompanied by a parent or guardian.

—PARKING INFORMATION

General Admission: Alpha Lot: All single- and multi-day General Admission patrons park at our Alpha Lot, which is a short shuttle ride from the main festival site (see directions listed below). Alpha Lot parking costs \$15 per day or \$30 total for all five days of the festival, and is paid upon arrival. Cash is preferred, but Alpha Lot can now also accept credit cards. Alpha Lot parking passes allow patrons to come and go with their vehicles throughout the duration of the festival. **Shuttles from Alpha Lot begin running at 1 p.m. on Wednesday, July 24.**

X-Spot Onsite Parking Pass: X-Spot Onsite Parking ticketholders drive directly to the main festival site (see directions listed below), and exchange their X-Spot ticket and GA ticket(s) for a parking pass and wristbands, respectively. X-Spot vehicles can come-and-go during the festival. X-Spot tickets do not include admission into the festival. X-Spot parking opens at 1 p.m. on Wednesday, July 24, for 5-Day ticketholders; at 9 a.m. on Thursday, July 25, for 4-Day ticketholders; and at 9 a.m. on Friday, July 26, for 3-Day ticketholders.

X-Spot Onsite Park & Camp Pass: X-Spot Onsite Park & Camp ticketholders drive directly to the main festival site (see directions listed below), and exchange their X-Spot Park & Camp ticket and GA ticket(s) for a parking pass and wristbands, respectively. X-Spot Park & Camp tickets do not include admission into the festival. X-Spot Park & Camp spaces opens at 1 p.m. on Wednesday, July 24, for 5-Day ticketholders; at 9 a.m. on Thursday, July 24, for 4-Day ticketholders; and at 9 a.m. on Friday, July 26, for 3-Day ticketholders.

ADA/Helping Hands Onsite Parking Pass: ADA/Helping Hands Onsite Parking ticketholders drive directly to the main festival site (see directions listed below) to be parked in our ADA parking area (near our ADA/Helping Hands Info Tent), after exchanging their ticket for a parking sticker. ADA Onsite Parking opens at 1 p.m. on Wednesday, July 24; ADA patrons must also have an admission ticket to the festival.

V-Dub Onsite Parking: V-Dub Onsite Parking ticketholders drive directly to the main festival site (see directions listed below) to be parked in our special V-Dub private reserve, after exchanging their ticket for a parking sticker. V-Dub parking opens at 1 p.m. on Wednesday, July 24, but ticketholders must also have a General Admission or VIP ticket, in addition to the parking ticket.

Motorcycle Onsite Parking: Hey, Easy Rider — Motorcycle Onsite Parking ticketholders drive directly to the main festival site (see directions listed below) to exchange their ticket for a parking credential and be parked in our onsite, motorcycle-only parking area. Motorcycle Onsite Parking opens at 1 p.m. on Wednesday, July 24; motorcycle parking ticketholders must also have an admission ticket to the festival.

RV-Onsite Unplugged and Powered Passes (Small RV & Large RV): RV-Onsite (Small RV and Large RV) ticketholders can enter as early as 1 p.m. on Wednesday, July 24, if they have 5-Day credentials. RV-Onsite passes are tickets for parking and camping in an RV and do not include admission into the festival, which must be purchased separately. Generators are allowed in the Onsite RV section, but only between the hours of 10 a.m. and 10 p.m. daily. Each RV-Onsite POWERED RV space includes (1) 50-amp circuit; please bring your own adapters.

—DIRECTIONS:

Directions to Festival Site:

(For HRAA VIP, Yurt Dwellers, V-Dub, Motorcycle, ADA/Helping Hands, Onsite RV, X-Spot Park & Camp, and X-Spot Parking Pass Ticket Holders)

Festival Site Address:

894 Rock Castle Gorge Road
Floyd, VA 24091

From stoplight in Floyd, VA

Take Highway 221 South (4 miles) to Canning Factory Road, turn Left
Canning Factory Road (.1 mile) to Black Ridge Road, turn Right
Black Ridge Road (7 miles) to Blue Ridge Parkway, turn Left
Blue Ridge Parkway (.5 mile) to Route 720 (Rock Castle Gorge Road), turn Right
Route 720 (1 mile) to Festival Site, turn Right

From Stuart, VA

Highway 58 West (14 miles) to Willis Road, turn Right
Willis Road (3 miles) to Rock Church Road, turn Right
Rock Church Road (1.5 miles) to Blue Ridge Parkway, turn Right
Blue Ridge Parkway (.5 mile) to Route 720 (Rock Castle Gorge Road), turn Right
Route 720 (1 mile) to Festival Site, turn Right

From Hillsville, VA

Highway 58 East (24 miles) to Willis Road, turn Left
Willis Road (3 miles) to Rock Church Road, turn Right
Rock Church Road (1.5 miles) to Blue Ridge Parkway, turn Right
Blue Ridge Parkway (.5 mile) to Route 720 (Rock Castle Gorge Road), turn Right
Route 720 (1 mile) to Festival Site, turn Right

****Please use the directions provided above for easiest access to the festival, as GPS routing may not give you the best route. Please GPS to the towns listed above and follow the directions provided. Safe travels!*

Directions to Delta Lot:

(for All Delta Lot RVs and Park & Campers, as well as Volunteers)

Delta Lot Address:

2889 Helms Road
Meadows of Dan, VA 24120

From stoplight in Floyd, VA

Take Highway 221 South (4 miles) to Canning Factory Road, turn Left
Canning Factory Road (.1 mile) to Black Ridge Road, turn Right
Black Ridge Road (7 miles) to Blue Ridge Parkway, go straight over the Parkway onto Rock Church Road
Rock Church Road (1.5 miles) to Willis Road, turn Left
Willis Road (.2 mile) to Belcher Mountain Road, turn Left
Belcher Mountain Road take (immediate) Right onto Helms Road
Lots will be on the Right (.6 mile)

From Stuart, VA

Take Highway 58 West (14 miles) to Willis Road, turn Right
Willis Road (2.8 miles) to Belcher Mountain Road, turn Right
Belcher Mountain Road take (immediate) Right onto Helms Road
Lots will be on the Right (.6 mile)

From Hillsville, VA

Take Highway 58 East (24 miles) to Willis Road, turn Left
Willis Road (2.8 miles) to Belcher Mountain Road, turn Right
Belcher Mountain Road take (immediate) Right onto Helms Road
Lots will be on the Right (.6 miles)

****Please use the directions provided above for easiest access to the festival, as GPS routing may not give you the best route. Please GPS to the towns listed above and follow the directions provided. Safe travels!*

Directions to Alpha Lot:

(for all other single- and multi-day General Admission ticketholders)

Alpha Lot Address:

3641 Black Ridge Road
Floyd, VA 24091

From stoplight in Floyd

Take Highway 221 South (4 miles) to Canning Factory Road, turn Left
Canning Factory Road (.1 mile) to Black Ridge Road, turn Right
Black Ridge Road (6.8 miles) to Alpha Lot, turn Left

From Stuart

Highway 58 West (14 miles) to Willis Road, turn Right
Willis Road (3 miles) to Rock Church Road, turn Right
Rock Church Road (1.5 miles) to Blue Ridge Parkway, go Straight
Black Ridge Road (.4 miles) to Alpha Lot, turn Right

From Hillsville

Highway 58 East (24 miles) to Willis Road, turn Left
Willis Road (3 miles) to Rock Church Road, turn Right
Rock Church Road (1.5 miles) to Blue Ridge Parkway, go Straight
Black Ridge Road (.4 miles) to Alpha Lot, turn Right

—CAMPING INFORMATION

GA Tent Tags: Tent Tags are tickets for your tent, and are good for as many people as you can fit (or want to fit) inside one tent. GA Tent Tags need to be displayed on your tent prominently and can be used in basically all areas onsite (see site map attached or visit <http://floydfest.com/site-map/>), except backstage HRAA VIP, Premium Woodsy, and Staff/Vendor camping. One tent tag is good for an approximately 15'-by-15' space of your choosing. GA Camping areas open at 1 p.m. on Wednesday, July 24, for 5-Day ticketholders.

Premium Woodsy Tent Tags: Only patrons with Premium Woodsy Tent Tags are allowed to camp in Premium Woodsy Camping, and tent tags must be prominently displayed on each tent.

Premium Woodsy Camping opens at 1 p.m. on Wednesday, July 24, for those with proper credentials.

Delta Lot Park & Camp (OFFSITE): Delta Lot passes are good for all five days of the festival (Wednesday to Sunday), even if you only have a 3-Day or 4-Day GA, for instance. Delta Lot opens at 9 a.m. on Wednesday, July 24, (shuttles begin at 1 p.m. on Wednesday, July 24) and closes at noon on Monday, July 29. Delta Lot Park & Camp tickets are tickets for parking and camping only and do not include admission into the festival, which must be purchased separately.

Delta Lot POWERED RV (OFFSITE): Delta Lot passes are good for all five days of the festival (Wednesday to Sunday), even if you only have a 3-Day or 4-Day GA, for instance. Delta Lot opens at 9 a.m. on Wednesday, July 24, (shuttles begin at 1 p.m. on Wednesday, July 24) and closes at noon on Monday, July 29. Delta Lot POWERED RV tickets are tickets for parking and camping in an RV and do not include admission into the festival, which must be purchased separately. Each Delta Lot POWERED RV space includes (1) 20-amp circuit; please bring your own adapters.

Delta Lot UNPLUGGED RV (OFFSITE): Delta Lot passes are good for all five days of the festival (Wednesday to Sunday), even if you only have a 3-Day or 4-Day GA, for instance. Delta Lot opens at 9 a.m. on Wednesday, July 24, (shuttles begin at 1 p.m. on Wednesday, July 24) and closes at noon on Monday, July 29. Delta Lot UNPLUGGED RV tickets are tickets for parking and camping in an RV and do not include admission into the festival, which must be purchased separately. Generators are allowed in Delta Lot UNPLUGGED RV, but only between the hours of 10 a.m. and 10 p.m. daily.

RV-Onsite Unplugged and Powered Passes (Small RV & Large RV): RV-Onsite (Small RV and Large RV) ticketholders can enter as early as 1 p.m. on Wednesday, July 24, if they have 5-Day credentials. RV-Onsite passes are tickets for parking and camping in an RV and do not include admission into the festival, which must be purchased separately. Generators are allowed in the Onsite RV section, but only between the hours of 10 a.m. and 10 p.m. daily. Each RV-Onsite POWERED RV space includes (1) 50-amp circuit; please bring your own adapters.

—FLOYDFEST ... THERE'S AN APP FOR THAT!

PLUG-IN to FloydFest 19~Voyage Home ... with the updated "FloydFest App" available for iPhone and Android! Yes, the FloydFest Smartphone App is now updated for FloydFest 19~Voyage Home! If you haven't already, download the App by searching "FloydFest" in the Google Play and Apple App Store. The app features "Favorites" where you can make notes of your favorites artists; a "Now Playing" schedule; a full and dynamic "Lineup" listing for each artist; a list of "Workshops;" info on our "Stages;" a "Site Map;" a catalog of our "Partners;" and voting for FloydFest 19~Voyage Home's "On-the-Rise" Competition artists! Yep — FloydFest On-the-Rise Competition voting is at your fingertips via the updated FloydFest App for iPhone and Android! Voting will be open until midnight on July 31, 2019, so you will have the chance to vote at home, if you choose to go 'unplugged' during FloydFest 19~Voyage Home.

—BLUE RIDGE PARKWAY

One of the most unique aspects of FloydFest is its location along the pristinely beautiful, federally maintained Blue Ridge Parkway, the longest linear (and most visited) National Park in the country! This gorgeous stretch of scenic roadway is unmarred by billboards, and commercialism in general, and as such is part of the whole FloydFest experience! Being a federally maintained road makes for some operational distinctions, however, and having a working knowledge of these will enhance this experience.

- Please follow directions on the directions webpage: <http://floydfest.com/directions/> (also listed above). These routes are the most expedient and allow you to enjoy bits and pieces of the Parkway experience.
- The speed limit of 45 mph is strictly enforced.
- At approximately Milepost 174 coming from the south and Milepost 170 coming from the north, the speed limit for the five-day stretch of FloydFest 19~Voyage Home is temporarily reduced to 25 mph. There are no warning signs in advance, so please use caution and reduce speed accordingly.
- Due to exponentially increased traffic during FloydFest, traffic enforcement operations are proportionally increased. You can enjoy uninterrupted passage to FF19 by ensuring that your vehicle is fully legally operational — check headlights and taillights, etc., and again, observe the speed reduction.
- If you are not camping onsite, nor utilizing our shuttle service to offsite camping areas, please ensure that you have a designated driver. DUIs on federal property are even more serious than normal. Don't risk it!

—RULES

Listed below are the basic rules of FloydFest 19~Voyage Home. They are few and simple, yet extremely important to us and to the overall FloydFest experience. Help us police their observance, so we can make this more than just a festival — let's make this our FloydFest.

FloydFest Rules:

- No weapons
- No outside alcohol (FloydFest features multiple locations where adult beverages are sold for a reasonable price. Coolers will be searched; outside alcohol will be confiscated.)
- No drugs (Those found in possession of illegal substances will be immediately turned over to police.)
- No dogs on the festival site, campground, or parking lots
- No open-air fires (small gas stoves are allowed)
- No wristband, no admittance (Violation is trespassing and subject to eviction and arrest.)
- No frowning

(Purchasers of Across-the-Way Productions, Inc. tickets voluntarily assume all risks and danger incidental to any event for which tickets are issued and waives all claims against the event sponsor, the owner of the facility, the ticket producer or issuer. Admission is subject to compliance with all laws and facility rules and the ticket holder consents to reasonable examinations and searches to ensure compliance. Failure to comply with the law or facility rules may result in refusal of admission or expulsion. No unauthorized recording of event where prohibited. No refunds or exchanges.)

—MONEY, BEER & WATER

ATMs: Forget cash or need more? We've got you covered! The FloydFest ATMs are conveniently peppered across the festival grounds and in offsite lots.

Price of Beer, Wine & Cider Tickets: \$7

Price of FloydFest Keepsake Stainless-Steel Pints: \$7

Eradicating the use of single-use plastics is important to FloydFest, so please bring reusable water bottles to fill up at our multiple free water stations located around the festival site. FloydFest stainless-steel pints are perfect for this use, too!

—SHADY INFO

On the main festival site, please help keep everyone's sightlines clear. Pop-up tents, which are very frustrating to some patrons, and very necessary to others, are allowed **ONLY** on one cordoned-off area on the side of the front main field. The front main concert field area, from the stage to the signage, is for standing and blankets only (no flags/totems or anything that blocks the view from behind you, please). Midway back, posted signage designates the "chair seating" area, and, from the fountain back, umbrellas and see-through shade apparatus — other than pop-ups — are allowed.

—FLOYDFEST HEADQUARTERS

Please stop by the main FloydFest HQ building located in the center of the FloydFest site near the food court for any and all of your general guest service needs (see Site Map at <https://floydfest.com/site-map/>). Customer Service is a top priority for the staff of AtWP and we are here to help you have the best festival experience — bar none! HQ will be open from 8 a.m. to midnight each day of the festival.

—LOST & FOUND

FF HQ is command central for the festival's Lost and Found — if you find an item on the festival grounds, please take it to the HQ building so that it may be returned to its rightful owner. If you have lost something on the FF site, please see the fine AtWP staff at HQ to report your item missing. Fear not, we have had many wonderful lost items returned over the years ... brand-new phones, cameras, and wallet full of credit cards and CA\$H!

—INTERNET & CHARGING

Citizens Internet Café provides free Wi-Fi and a charging station for all patrons, conveniently located in the Main Field.

—GENERAL STORE

Forgot some camping gear? Need an Advil? Looking for vintage FloydFest Merchandise? The FloydFest General Store is a one-stop shop for all your needs while onsite at the festival — a cross between a camp store and a mercantile. Stop in and visit our friendly staff; located in between the top of The Village hill and the front gate.

—MORE INFO

For additional information, visit FloydFest.com, call 888-VA-FESTS, email info@atwproductions.com, and be sure to hang out with us on social media: <https://www.facebook.com/FloydFestVA/> <https://twitter.com/floydfest> <https://www.instagram.com/floydfestva/>

Please contact us *prior* to the festival if you have any additional questions or concerns ... or to generally heckle or give us the promise of an upcoming high-five. You know what? We love all y'all, and we can't wait to have you up the mountain for our 19th iteration of music, magic and mountains.

Welcome to the family!

