



We have many departments that need the support of volunteers! Read below for a short description of what you can expect in each department-- but please know that you may be asked to do any number of things within your department, **whether specifically listed here or not.**

Each volunteer is FIRST AND FOREMOST a customer service representative. Everyone should be ready and willing to interact with guests and lead to the ultimate goal of a top notch experience for each person at the festival!

ABC: Supervisor

Super Volunteer Only

Super Volunteers in ABC work in Supervisory positions, working with management to make sure that Pouring Staff are executing their jobs as desired and generally making sure your assigned garden is trouble free.

ABC: ID Check

Standard Volunteer Only

These volunteers are stationed at Beer Ticket Sales locations and check patron IDs and apply Age Verified Wristbands to patrons of legal drinking age.

This is a mostly STATIONARY position.

ABC: Inventory and Delivery

Super Volunteer Only

Super Volunteers on this team manage the physical assets (kegs) of the ABC department. This is an active position.

ABC: Access Management

Standard Volunteer Only

Access Management Volunteers will be assigned to one of several "access points" at one of our many beer gardens. You will be responsible for checking credentials and monitoring entry to the area.

There are active **and** stationary positions in this department.



Administration/Guest Services

Standard Volunteer Only

“Admin” is the busy hub of the festival! Volunteers here can expect to be assigned to any number of tasks, including, but not limited to: manning the Lost and Found Booth, assisting with office tasks such as printing, laminating and organizing various items.

There are active **and** stationary positions in this department.

Box Office

Standard Volunteer Only

Box Office Volunteers support the general function of the Box Office, and can plan to assist with a variety of things, including, but not limited to: greeting guests and relaying information, distributing credentials like wristbands and parking stickers, counting and packing unused materials.

There are active **and** stationary positions in this department.

Camp Ambassador:

Standard and Super Positions Available

Meet and Greet patrons and assist with camp placement and general Customer Service Issues.

This is an ACTIVE position

CePot

Standard and Super Positions

CePot is the place to be! This is where all personnel check in for the festival! We are a busy little world-- checking people in, moving volunteers around, and generally providing support to the staff where needed!

This is mostly a STATIONARY position.

Catering

Standard, Super and Build positions available

Staff Catering is the warm center of our world! Catering volunteers assist with many things! Those with kitchen/prep experience help with basic tasks. Those who maybe have a little less skill or experience in the kitchen assist with meals service: collecting tickets, keeping tables clean, and generally supporting the kitchen and catering staff!! (perk: food!)

This is an ACTIVE position.



Children's Universe

Standard Volunteer Only

Help manage our littlest fans! Volunteers in this world are assigned to a number of tasks, including, but not limited to line management, cleaning, organizing, art projects. MUST work well with children.

This is an ACTIVE position.

Green Team

Standard Volunteer Only

The TRUE superstars of the festival! Our Green Team keep the scene clean! You may be assigned to any number of tasks in this world, including, but not limited to: educating guests on which receptacles to use, assisting the collection and hauling team, assisting the sorting team.

This is an ACTIVE position.

Helping Hands

Standard Volunteer Only

Assist the ADA Compliance team in the reception and

Ice and Water

Standard and Super Volunteer Positions

The coolest team on site! Volunteers here assist with the distribution of Ice and Water to various points on the site!

This is an ACTIVE position.

Main Field Ambassador

Standard Volunteer Only

These volunteers act as roving customer service agents for the festival on the main showfield; Enforcement of the chair policy.

This is an ACTIVE position.

Merchandise

Standard Volunteer Only

Volunteers in Merchandise do many things, including, but not limited to: assist with sales of festival merchandise, assist with organization and management of said merchandise, support the Camp Store Staff.

This is an ACTIVE position.



Outdoor Adventures

Standard Volunteer Only

Volunteers in this world educate patrons on the various Outdoor Adventure Programs available, and generally support the area staff.

There are active **and** stationary positions in this department.

Delta Lot Hosts

Standard, Super and Build Positions

Delta Lot Hosts can expect to work myriad positions during their time at FloydFest! Duties include, but are not limited to: guiding guests to their allocated parking and camping areas, assisting with the arrival of guests, helping to generally monitor the area.

There are active **and** stationary positions in this department.

Festival Greeters

Standard and Super Positions

Festival Greeters do just that! As a part of the Parking and Traffic Team, you will help patrons find their “spots” for the weekend!

There are active **and** stationary positions in this department.

Security and Safety

Standard and Super Positions

The Ears and Eyes of the festival- Security and Safety volunteers help us keep everyone safe. Most often they control access points to check credentials. We do NOT ask our volunteer corp to act as security or “deal” with unruly guests!

There are active **and** stationary positions in this department.

Motorpool and Shuttles

Standard and Super Positions

The people movers! The good folks in this department literally drive golf cart shuttles around the site! Easy and fun-- MUST HAVE VALID DRIVERS LICENSE!

There are active **and** stationary positions in this department.

VIP Catering and Hospitality

Standard Volunteers Only

These volunteers assist with line monitoring during meal service, as well as general cleaning and maintenance of the area— including dish washing.

This is an ACTIVE position.



Vendor Check In

Standard and Super Positions

These volunteers are stationed at the Vendor Check In Desk and assist w vendor questions and team deployment.

This is a STATIONARY position.